#### Information we collect

We collect information to provide better services to all of our users – from figuring out basic stuff like which language you speak, to more complex things.

We collect information in the following ways:

- Information you give us. For example, many of our services require you to sign up for an Account. When you do, we'll ask for personal information, like your name, email address, telephone.
- Information we get from your use of our services. We collect information about the services you use and how you use them, This information includes:
- Device information We collect device-specific information (such as your hardware model, operating system version, unique device identifiers, and mobile network information including phone number)..
- Log information When you use our services or view content provided by Kapturrlt LLC, we automatically collect and store certain information in server logs. This includes:
- details of how you used our service, such as your search queries.
- telephony log information like your phone number, callingparty number, forwarding numbers, time and date of calls, duration of calls, SMS routing information and types of calls.
- Internet protocol address.
- device event information such as crashes, system activity, hardware settings, browser type, browser language, the date and time of your request and referral URL.
- cookies that may uniquely identify your browser.
- Location information We may collect and process information about your actual location. We use various technologies to determine location, including IP address, GPS, and other

sensors.

- Unique application numbers Certain services include a unique application number. This number and information about your installation (for example, the operating system type and application version number) may be sent to KapturrIt LLC when you install or uninstall that service or when that service periodically contacts our servers, such as for automatic updates.
- Local storage We may collect and store information (including personal information) locally on your device using mechanisms such as browser web storage (including HTML 5) and application data caches.
- Cookies and similar technologies We and our partners use various technologies to collect and store information when you visit a KapturrIt LLC service, and this may include using cookies or similar technologies to identify your browser or device. We also use these technologies to collect and store information when you interact with services we offer to our partners.

## Transparency and choice

People have different privacy concerns. Our goal is to be clear about what information we collect, so that you can make meaningful choices about how it is used. For example, you can:

You may also set your browser to block all cookies, including cookies associated with our services, or to indicate when a cookie is being set by us. However, it's important to remember that many of our services may not function properly if your cookies are disabled. For example, we may not remember your language preferences.

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#### Information we share

We do not share personal information with companies, organizations and individuals outside of **KapturrIt LLC**.

We may share non-personally identifiable information publicly and with our partners – like publishers, advertisers or connected sites. For example, we may share information publicly to show trends about the general use of our services.

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## Information security

We work hard to protect our users from unauthorized access to or unauthorized alteration, disclosure or destruction of information we hold. In particular:

- We encrypt many of our services using SSL.
- We review our information collection, storage and processing practices, including physical security measures, to guard against unauthorized access to systems.
- We restrict access to personal information to KapturrIt LLC
   employees, contractors and agents who need to know that
   information in order to process it for us, and who are subject to
   strict contractual confidentiality obligations and may be
   disciplined or terminated if they fail to meet these obligations.

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## When this Privacy Policy applies

Our Privacy Policy applies to all of the services offered by **KapturrIt LLC** and its affiliates. Our Privacy Policy does not apply to services offered by other companies or individuals, including products or sites that may be displayed to you in search results, sites that may include **KapturrIt LLC** services, or other sites linked from our services. Our Privacy Policy does not cover the information practices of other companies and organizations who advertise our services, and who may use cookies, pixel tags and other technologies to serve and offer relevant ads. Back to top

# Compliance and cooperation with regulatory authorities We regularly review our compliance with our Privacy Policy. We also

adhere to several self regulatory frameworks, including the EU-US Privacy Shield Framework. When we receive formal written complaints, we will contact the person who made the complaint to follow up. We work with the appropriate regulatory authorities, including local data protection authorities, to resolve any complaints regarding the transfer of personal data that we cannot resolve with our users directly.

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## Changes

Our Privacy Policy may change from time to time. We will not reduce your rights under this Privacy Policy without your explicit consent. We will post any privacy policy changes on this page and, if the changes are significant, we will provide a more prominent notice (including, for certain services, email notification of privacy policy changes). We will also keep prior versions of this Privacy Policy in an archive for your review.

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